



Hrvatski Institut internih revizora  
IIA Croatia



The Institute of  
Internal Auditors

# **1<sup>st</sup> Conference of Internal Auditors „ Challenges & Development of Internal Audit“**

CONFERENCE BROCHURE

Opatija, March 26 – 28, 2009  
(Grand Hotel Adriatic, Opatija, Croatia)



## Welcome!

HIIR – IIA Croatia is Croatian national institute of internal auditors with the mission to provide dynamic leadership for the profession of internal auditing, promote best practice, benefits and added value in the organizations where it operates as well in the environment of internal audit.

I. Conference of HIIR titled “Development and Challenges of Internal Audit” gives members chance for professional development for its influence in the organizations and professional environment.

Use this occasion and take part in the Conference which will give you opportunity for further professional training as well making the business contacts with colleges – internal auditors from public and private sector from Croatia and abroad.

We organize the Conference in the time of financial and economy challenges on global, regional and local market. It puts even more demand in front of the organizations in public and private sector as well internal audit as their part, creating even more complexity in the risk assessment of different business areas.

Conference is organized for all auditors, risk managers, persons responsible for financial management and controls, EU funds project managers, IT experts and other persons interested in the professional development in the subjects covered by Conference.

*President of Organization Committee: mr. Stanko Tokić  
President of Program Committee, prof. dr. Boris Tušek*

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# 1. CONFERENCE PROGRAM

## March 25, 2009 (Wednesday)

19,00- 21,00 Registration of participants

## 1st DAY - March 26, 2009 (Thursday)

8,00- 9,00 Registration of participants

9,00-11,00 **PLENARY**

*Moderator: mr. sc. Ljerka Linzbauer, Assistant Auditors General, State Audit Office, member of Organization Committee*

- ❖ Conference opening (mr. Stanko Tokić, HEP d.d, HIIR president)
- ❖ Success factors of Internal Auditing\* (Mag. Norbert Wagner, vice president IIA Austria) – in English
- ❖ IPPF (Prof. dr. Boris Tušek, EFZG, vice president HIIR)
- ❖ Development and Perspectives of Internal Audit Profession (mr. Stanko Tokić, HEP d.d., president HIIR)

11,00 - 11,30 **Break**

*Opatija, today, is a famous summer resort and a health spa, situated on the eastern coast of Istria. It is one of the most famous and the oldest tourist resorts on the Mediterranean.*

*Following the development of modern tourism, Opatija developed the infrastructure that can satisfy even the most refined guests. Luxurious hotels and suites with cozy, homely atmosphere, top restaurants, disco clubs, and other tourist opportunities follow the quality of other tourist countries..*



**WORK IN SECTIONS (Participants are choosing sections on the Application, halls should be announced on the Conference)**

**11,30 – 13,30**

**SECTION A**

**Internal Audit Management**

***Moderator: Ivana Devčić Lamza, CIA, vice president IO HIIR, Erste & Steiermärkische Bank***

- ❖ Quality assurance – Standards and practice (Irena Novak, Deloitte d.o.o.)
- ❖ Balanced Scorecard (Jasna Turković, Pliva d.d.)
- ❖ The value of a professional internal audit certification\* (Jean-Pierre Garitte, DeloitteDeloitte d.o.o.)

**SECTION B**

**Information System (IS) Internal Audit**

***Moderator: Višnja Komnenić, HEP d.d., member NO HIIR***

- ❖ Risk Based Internal Audit of Information Systems (Lidija Baković, Ernst & Young d.o.o.)
- ❖ Data Warehouse Audit (Vladimir Zaninović, Volksbank)
- ❖ Audit of System Development Process (SDLC) (Miro Zdilar, PLIVA d.d.)
- ❖ System Access Audit – experience and practice (Prof.dr. Mario Spremić, EFZG)

**SECTION C**

**Relationship between External, Internal and State audit**

***Moderator: Prof. dr. Lajoš Žager, EFZG, vice president IO HIIR***

- ❖ Cooperation between External and Internal Auditors in Republic of Croatia (Ana Krivičić, president Croatian Auditors Chamber)
- ❖ Relationship between State and Internal Audit in the Republic of Croatia (mr. sc. Ljerka Linzbauer, Assistant Auditors General, State Audit Office)
- ❖ Relationship between Internal Audit and Agency for Audit of EU funds Management System (Mirko Gravara, Agency for Audit of EU funds Management System)

**13,30 – 16,00 Break**

**16,00 – 19,00 WORKSHOP: Application of IDEA software in the Inventory Internal Audit**

***Moderator: Damir Paladin, Borea d.o.o.***

## 2nd DAY - March 27, 2009 (Friday)

**WORK IN SECTIONS (Participants are choosing sections on the Application, halls should be announced on the Conference)**

9,00 – 11,00

### SECTION D

#### Internal Audit in the EU funds management system

*Moderator: Danijela Stepić, Ministry of Finance, vice president IO HIIR*

- ❖ Methodology for evaluating management and control systems in the EU\* (Janos Ivanyos, IIA Hungary)
- ❖ Internal Audit of implementation of EU financed contracts (Tomislav Mičetić, Ministry of Finance, member NO HIIR)
- ❖ Reporting models of internal Audit in the EU Funds Management System (Ljerka Crnković, Ministry of Finance)

### SECTION E

#### Internal Audit and Internal Controls

*Moderator: Krešimir Abramović, Javorović, Idžojtić & partneri  
OVLAŠTENI POREZNI SAVJETNICI*

- ❖ Implementation of internal control system in the sales process (Nela Merdanić, Pliva Hrvatska d.d.)
- ❖ Internal Audit of legal, human resources and property processes (Dubravko Dvorski, HEP d.d.)
- ❖ Internal Audit of Fire and Work posts protection (Željko Korša, HEP d.d.)

### SECTION F

#### Information System (IS) Security

*Moderator: Vladimir Zaninović, Volksbank*

- ❖ Audit ISO 270001 (Biljana Cerin, SNT)
- ❖ Guidelines and Decisions for the IS for management of operational risk – continuity plan – Croatian National Bank case (Mario Žgela, HNB)
- ❖ Importance of Data log in the IS audit (Damir Paladin, Borea d.o.o.)

11,00 -11,30 Break

11,30 – 13,30

### **SECTION G**

#### **Operational Internal Audit**

*Moderator: mr. Stanko Tokić, HEP d.d., president HIIR*

- ❖ Petty Cash Internal Audit (Marijana Mustapić, HEP d.d.)
- ❖ Internal Audit Tasks in the Internal Audit of Asset and Liability Poll (Milica Pavelić, HRT, member NO HIIR)
- ❖ Internal Audit of Branches Abroad (Biserka Šrbinek-Milinković, Pliva Hrvatska d.d.)

### **SECTION H**

#### **Public Sector Internal Audit**

*Moderator: mr.sc. Željko Novaković, Croatian Ministry of Defense*

- ❖ Comparison of audit process in the process and functional oriented organization (Janja Mihalić, Central Finance and Contracting Agency - CFCA)
- ❖ Communication Models in the audit process (Dobrila Rajić, State Inspectorate)
- ❖ Internal Audit in the Local Government – organizational status and activities (Melita Raukar, Primorsko-goranska County)

### **SECTION I**

#### **Risk Management and Internal Audit**

*Moderator: Arlena Štulić, Kvarner Vienna Insurance Group*

- ❖ Basel II validation\* (Attila Szendrey i Vanco Balen – Deloitte d.o.o.)
- ❖ Solvency II – key concepts for Internal Auditors (Kurt Geyskens, Deloitte d.o.o.)
- ❖ COSO/ERM model 2004 - 5 years of application (Senka Presečan, Zagrebačka banka d.d.)
- ❖ Risk Management and Internal Audit (Gordana Parać, Ministry of Regional Development, Forestry and Wather Management; Davor Kozina, Ministry of Finance)

16,00– 19,00 **WORKSHOP - Application of ACL software in the Inventory Internal Audit**

**Moderator: INFODOM**

16,00– 19,00 **Meeting IO and NO HIIR, SECTIONS moderators**

20,00 - ... **GALA DINNER – DANCING NIGHT (Place: restaurant Hotel Adriatic)**

*All participants of Conference can participate on Gala Dinner.*



## 3rd DAY - March 28, 2009 (Saturday)

9,30-12,00

### CLOSING PLENARY

*Moderator: Prof. dr. Lajoš Žager, EFZG, vice president HIIR*

1. Internal Audit at DPWN/DHL and actual topics from the ECIIA and IIA Inc.\* (Bernd Schartmann, DIIR, IIA Germany)
2. Internal Audit Profession Research - PWC (Tamara Mačašević, PWC)
3. Reports from all Sections (all Section moderators)
4. Conference Conclusions (mr. Stanko Tokić, HEP d.d., president HIIR)

Presenters and moderators are respected professionals from internal audit.

### Conference Sponsors and Donors:

- ❖ Baker Tilly Discordia, Zagreb
- ❖ BDO Revizija Zagreb d.o.o., Zagreb
- ❖ Borea, Zagreb
- ❖ Deloitte, Zagreb
- ❖ Ernst & Young d.o.o. Zagreb
- ❖ HLB Inženjerski biro d.o.o., Rijeka
- ❖ Infodom, Zagreb
- ❖ KPMG, Zagreb
- ❖ PWC, Zagreb,
- ❖ Rudan, Zagreb

In the flourishing vegetation along the sea shore, near Saint Jacob' church, Iginio Scarpa, a merchant and patrician of Rijeka, built a villa in 1844 surrounded by a flower garden and park. He named it **Villa Angiolina** in honor of his wife. The hospitable married couple opened wide the doors of their summer house. The first «real» tourists began coming to St. Jacob's Abbey. This marked the beginning of Opatija's tourist development.



## 2. Conference Fee and Application

Conference fee

Members of HIIR/IIA

**1.500,00 HRK (VAT included)**

Other participants

**1.800,00 HRK (VAT included)**

**Non Croatian participants could pay Fee during the Registration on the Conference in HRK.**

**Fee includes:** conference materials, presentations, refreshment in breaks and gala dinner entrance **(Please note: Most presentation and materials would be in Croatian – English presentations and materials are marked with \*)**

**Application deadline: March 16, 2009** (This deadline is also for reimbursement of Conference fee via E-mail)

**Application Form:** [www.hiir.hr](http://www.hiir.hr)

**Bank Account HIIR (for Croatia only):** 2360000-1101911972 (ZABA d.d.) – **HIIR Number:** 02110997

**Application Form please send on:**

❖ Fax: +385-(0)-1-6322-381 or E-mail: [hiir@hiir.hr](mailto:hiir@hiir.hr)



**Lungomare** - Built in phases, this path stretches from Preluka to Lovran and its total length is approximately 12 kilometers. Planned as an important trump card for health tourism, this path, together with the parallel woodland path in the town's hinterland (today's Carmen Sylva Promenade) is a potential of psychophysical recreation that is indeed insufficiently exploited. In addition to this, the Promenade passes by most of the significant structures of Opatija's history, linking the old sanatoriums of the North Strand, the port, Lido, villas Angiolina and Amalia, hotel Kvarner, St. Jacob's church and finally the hotels with the villas of the South Strand.





### **3. Reservation of Accommodation**

Participants book the accommodation directly (see: Reservation bureau in Grand Hotel Adriatic) and pay accommodation costs on the Hotel Reception by cash or credit cards.

#### **Reservation bureau / Accomodation info:**

- ❖ Tel. +385 (51) 719-010
- ❖ Fax. +385 (51) 719-015
- ❖ E-mail: [info@hotel-adriatic.hr](mailto:info@hotel-adriatic.hr)

**Please note:** Credit Card Number required as guarantee for the reservation.

	<b>Adriatic II (***)</b>		<b>Adriatic I (****)</b>	
	1/1 (single room/ single use)	1/2 (double room)	1/1 (single room/ single use)	1/2 (double room)
Kongresni paket 1	496,00	340,00	606,00	416,00
Kongresni paket 2	591,00	435,00	701,00	511,00
Noćenje s doručkom	426,00	277,00	551,00	368,00

**Adriatic I \*\*\*\*** - newly decorated rooms offering all top-quality conveniences. Rooms with air-conditioning, shower/toilet or a bathtub/toilet, SAT/TV, cable TV, mini-bar, safe, hairdryer, direct telephone line and Internet connection. **Adriatic II \*\*\*** - comfortable and air-conditioned rooms, shower/toilet or a bathtub/toilet, SAT-TV, cable TV, mini-bar, safe, hairdryer, direct telephone line and Internet connection.

**Please note:** Visitor's tax not included in the price 5,50 HRK/person/day. Check in: 14.00 / Check out: 11.00

All Conference participants hotel is ensuring the wellness voucher with deductions on wellness centre services.

**Grand Hotel Adriatic web site:** <http://www.hotel-adriatic.hr>

## **4. Conference Transport**

There will be **no organised transport** on the Conference.

Beside the car arrival, it is possible to use:

- a) **Regular line bus** (<http://www.akz.hr/vr/voznired.aspx>) and
- b) **Train** until Rijeka (<http://www.hznet.hr/>) with changing to the taxi or bus line no.32 (<http://www.autotrolej.hr/Download/2005/06/28/32.pdf>) - bus station across the train station until the hotel – bus station by the Grand Hotel Adriatic (ask bus driver)

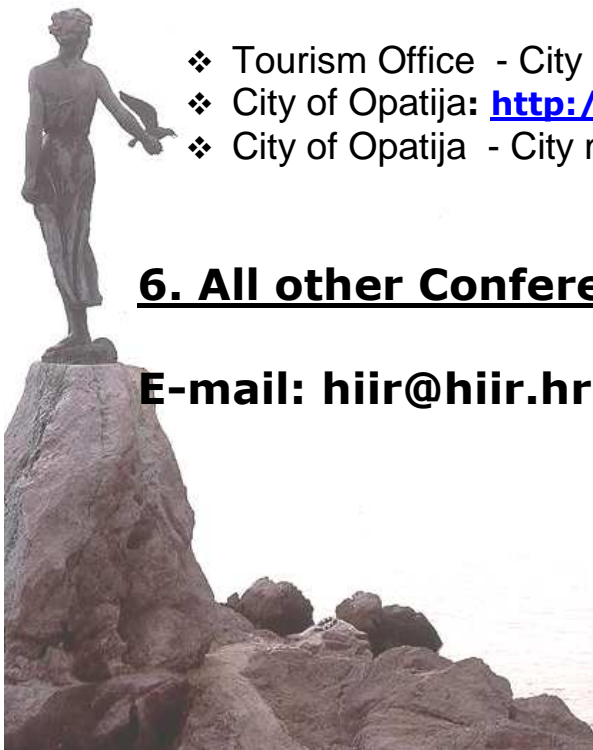
## **5. Opatija – info**

Please take a look:

- ❖ Tourism Office - City of Opatija: <http://www.opatija-tourism.hr>
- ❖ City of Opatija: <http://www.opatija.hr>
- ❖ City of Opatija - City map: <http://www.opatija-tourism.hr/pdf/plan.pdf>

## **6. All other Conference info:**

**E-mail: [hiir@hiir.hr](mailto:hiir@hiir.hr)**



## 7. Committees info:

### **Organization Committee:**

- ❖ Stanko Tokić, HEP d.d. – president HIIR
- ❖ Ljerka Linzbauer, Assistant Auditors General, State Audit Office
- ❖ Tomislav Mičetić, Ministry of Finance, member NO HIIR (Brochure design)
- ❖ Katarina Šnobl, Ministry of Finance
- ❖ Dubravko Dvorski, HEP d.d.

### **Programme Committee:**

- ❖ Prof.dr. Boris Tušek, EFZG, vice president IO HIIR, President of Program Committee
- ❖ Stanko Tokić, HEP d.d. – president HIIR
- ❖ Prof.dr. Lajoš Žager, EFZG, vice president IO HIIR
- ❖ Danijela Stepić, Ministry of Finance, vice president IO HIIR
- ❖ Ivana Devčić Lamza, CIA, vice president IO HIIR, Erste & Steiermärkische Bank

*Abbreviations: **HIIR** - Croatian Institute of Internal Auditors; **IO HIIR** – Executive Committee HIIR, **NO HIIR** – Oversight Committee HIIR; **EFZG** – Faculty of Economics & Business Zagreb; **HEP** – Croatian Electricity Company*

